

Fees and Financial Matters

Fees and Charges

All fees are clearly indicated in the Student Contract which you have signed before commencing your studies with JCU. In the event that you fail to meet the requirements of any subject and have to repeat the subject, the fee charge for the re-module will be at the prevailing subject fee.

Other Charges

During your course of study, other than your academic tuition fee payable, the other charges are administrative charges related to services. For example: Locker rental fee, penalty for late return of book loan, penalty for late enrolment, replacement for lost of student ID card etc. For more information, please enquire at Student Service Centre.

Withdrawal and Refund Policies

Force Majeure: In the event that any party shall be rendered unable to carry out the whole or any part of its obligations under the agreement of the Student Contract, for any reason beyond the control of that party, including but not limited to acts of God, force majeure, strikes, war, riot and any other causes of such nature, then the performance of the obligations hereunder of that party or all the parties as the case may be and as they are affected by such cause shall be excused during the continuance of any inability so caused, but such inability shall as far as possible be remedied with all reasonable despatch. For the avoidance of doubt, this clause shall not apply to cases where:

1. James Cook University Australia, Singapore Campus is declared to be insolvent and/or a winding-up order made or bankruptcy issued by the Singapore court against James Cook University, Singapore Campus (or, any partner of JCUS if JCUS is a partnership); and
2. The relevant authority(ies) issue(s) an order to cease and/or terminate the operations of James Cook University Australia, Singapore Campus, or the happening of anything of a similar nature under the laws of Singapore.

Withdrawal for Cause: Subject to Force Majeure, the Student shall be entitled to immediately withdraw from the Course by giving written notice to JCU Australia, Singapore Campus of his/her intention to do so under the following circumstances:

- JCU Australia, Singapore Campus fails, for any reason, to commence the Course on the Commencement Date;
- JCU Australia, Singapore Campus fails, for any reason, to complete the Course by the Completion Date;
- JCU Australia, Singapore Campus terminates the Course for any reason prior to the completion of the Course; or
- JCU Australia, Singapore Campus is in material breach of its obligations under this Agreement.

Refunds for Withdrawal for Cause: JCU Australia, Singapore Campus shall, as soon as practicable after receiving the Student's notice of withdrawal (and in any event no more than fourteen (14) days after receiving such notice) refund to the Student:

- The entire amount of the Tuition Fees and Deposit; and
- The Non-Tuition Fees and/or Additional Fees.

Withdrawal without Cause and Refunds. When the Student withdraws from the Course for any reason other than those set out above or Force Majeure, JCU Australia, Singapore Campus subject to the No Double Claim clause (as below), shall as soon as practicable after receiving the Student's written notice of withdrawal (and in any event no more than fourteen (14) working days after receiving such notice) refund to the Student the following sums (less any applicable bank administrative charges properly paid/payable under Student Protection Scheme):

% of [the aggregate amount of the Course Fees and Additional Fees paid under Clause 1.7 and 1.10 in the student contract]	If Student's written notice of withdrawal is received
[90 %]	More than [21] days before the Commencement Date
[0 %]	Before, but not more than [21] days before the Commencement Date

No Double Claim: For the avoidance of doubt, if the Student and/or his/her parent/guardian receives any payment from JCU Australia, Singapore Campus or the Escrow Bank/NTUC Income Insurance Co-operative Limited pursuant to a provision of this Agreement or the Master Escrow Agreement/Master Insurance Policy in respect of any matter or damage, then the Student and his/her parent/guardian shall not be entitled to claim against JCU Australia, Singapore Campus or the Escrow Bank/NTUC Income Insurance Co-operative Limited for the same payment in respect of the same matter or damage pursuant to any other provision of this Agreement or the Master Escrow Agreement/Master Insurance Policy.

Standard Student Contract with JCU - Student Protection Scheme

CASE is a national body which came into existence in 1969 with the aim and commitment to stand up for consumer rights and responsibilities. Keeping in line with its tradition of protecting the consumers, CASE initiated the 'CaseTrust Scheme' especially for the education sector. It has two tiers – first, an essential or mandatory tier, which requires schools to ensure high quality student welfare practices and standards and gives schools the right to enrol international students. Second, a voluntary tier, tied to privileges, is focused on enhancing business and academic excellence. CaseTrust for Education is part of the essential tier under the regulatory framework.

Any student, who desires to study at The University, would enter into the Standard Student Contract with JCU Australia, Singapore Campus. For further details, please visit the following URL - <http://www.case.org.sg/casetrust5.htm>

Student Protection Scheme

This scheme has been initiated to protect the student's fee, in case the school is unable to continue its operations either due to insolvency, and/or due to regulatory closure. This scheme is optional for non Student's Pass holders. There are two schemes to choose from – the Student Tuition Fee Account (Escrow) or the Student Tuition Fee Insurance.

Escrow

Tuition fees paid by the students to the JCU will have to be left in the custody of a third party, in this case the CASE-endorsed banks participating in the Escrow scheme. When specified conditions for its release have been met, the banks will disburse the tuition fees on a regular basis to the PEO.